How to install Virtual COM driver in different IP segment 1. Generally we need to serach IP device server before Virtual COM driver to be installed. 2. When one IP device server is located in different IP segment with Windows system. We can not find such IP device server in our search procedure. Then we can not install Virtual COM driver for such IP device server. 3. Following information will help user to install Virtual COM driver in different IP segment. a) go to <Control Panel> and double click <Add/Remove Hardware>. b) In <Add/Remove Hardware Wizard> select <Add/Troubleshoot a device> c) After Windows search for hardware, select <Add a new device> and click <Next> to enter next step. d) Here we will choose "No, I want to select the hardware from a list". e) From "Hardware types" selection we need to select "Ports(COM & LPT)". f) On the "Select a device driver" Windows we need to select "Have disk.." g) Now you can use "Browse" to find our "IP serial server manager" directory and click "OK". h) Here you will find "virtual serial port" under the "Models". i) Now we select this "virtual serial port" and click "next". j) Now you can finish the virtual COM driver installation procedure. 4. Now we had added one virtual COM port in your system. But we need enter "device manager" or "IP serial server manager" to configure the correct IP address here. So we can have virtual COM driver installed in different IP segment. 5. If you still had any problem, please send E\_mail to rayon@ms1.hinet.net.